

# Children and Young People's Overview and Scrutiny Committee

12 January 2015

Quarter 2 2014/15  
Performance Management Report



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## Report of Corporate Management Team Lorraine O'Donnell, Assistant Chief Executive Councillor Simon Henig, Leader

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### Purpose of the Report

1. To present progress against the council's corporate basket of performance indicators for the Altogether Better for Children and Young People theme and report other significant performance issues for the second quarter of 2014/15 covering the period July to October 2014.

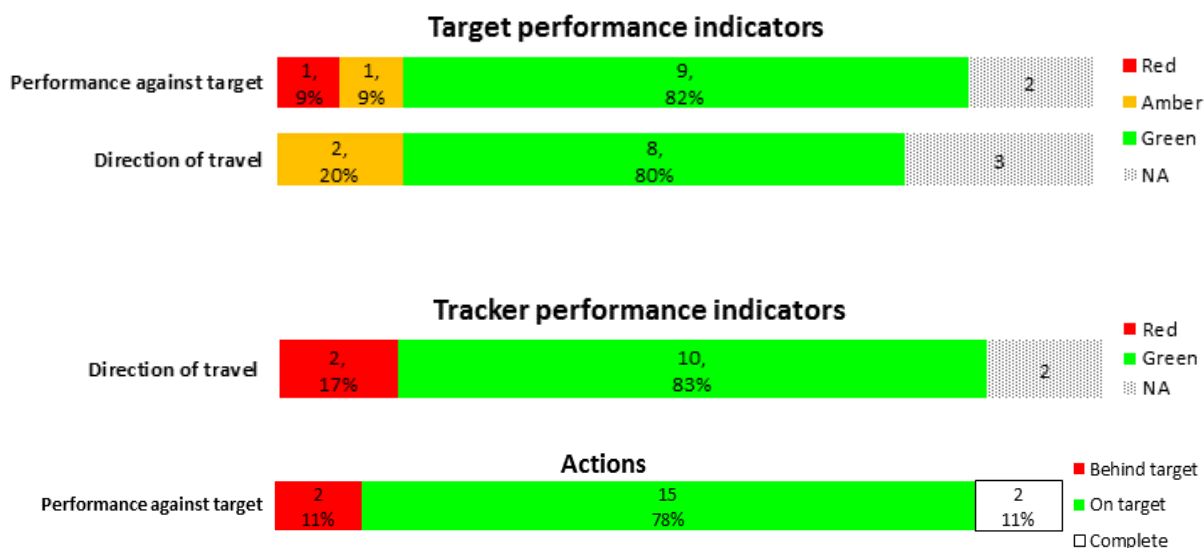
### Background

2. The report sets out an overview of performance and progress for the Altogether Better for Children and Young People priority theme. Key performance indicator progress is reported against two indicator types which comprise of:
  - a. Key target indicators – targets are set for indicators where improvements can be measured regularly and where improvement can be actively influenced by the council and its partners (see Appendix 3, table 1); and
  - b. Key tracker indicators – performance will be tracked but no targets are set for indicators which are long-term and/or which the council and its partners only partially influence (see Appendix 3, table 2).
3. The report continues to incorporate a stronger focus on volume measures in our performance framework. This allows us to better quantify productivity and to monitor the effects of reductions in resources and changes in volume of activity. Charts detailing some of the key volume measures which form part of the council's corporate basket of performance indicators are presented in Appendix 4.

### Developments since Last Quarter

4. A corporate performance indicator guide has been produced which provides full details of indicator definitions and data sources. This is available to view from the intranet or can be requested from the Corporate Planning and Performance Team at [performance@durham.gov.uk](mailto:performance@durham.gov.uk).

## Altogether Better for Children and Young People: Overview



### Council Performance

5. Key achievements this quarter include:
  - a. Continuing high levels of educational achievement. Provisional data for the 2013/14 academic year show that 57.1% of pupils achieved five or more A\*-C GCSEs or equivalent including English and maths. Durham's performance is better than the provisional national (55.9%) and North East (54%) averages. There has been a change in GCSEs from September 2013 in that a pupil's first entry in a particular subject will count towards performance figures when before their best result counted, as many pupils sat exams more than once. In 2014 a significant number of qualifications which had previously counted towards the attainment of five or more A\*-C GCSEs are no longer eligible. This means that past data is not comparable. In terms of A levels, provisional data for the 2013/14 academic year indicate that 98.7% of pupils achieved two A levels at grade A\*-E (level 3) or equivalent. This is achieving the target of 98.5% and is better than the 2012/13 academic year national (97.9%) and regional (98.2%) averages. Performance is similar to 98.9% in the previous year.
  - b. The achievement gap between pupils eligible for pupil premium and pupils not eligible is narrowing. Provisional data for the 2013/14 academic year show that 84.7% of Durham pupils not eligible for pupil premium funding achieved level 4 in reading, writing and maths at key stage 2 compared to 68.9% of pupils eligible for pupil premium funding, which resulted in an achievement gap of 15.8 percentage points (ppts). The gap has narrowed from 21ppts in the previous year and is better than the 2012/13 academic year national performance of 18ppts. 66.9% of Durham pupils not eligible for pupil premium funding achieved five A\*-C GCSE's including English and maths at key stage 4 compared to 38.1% of pupils eligible for pupil premium funding, which resulted in an achievement gap of 28.8 ppts. This gap has narrowed from 30 ppts in the previous year.
  - c. Provisional data for the 2013/14 academic year indicate that 57% of pupils in the early years foundation stage achieved a good level of development, which is a significant improvement from 42% in the previous year.

Performance is better than the 2013/14 academic year averages for the North East and statistical neighbours, both of which are 56%. National performance is 60% and the gap between Durham and the national rate has narrowed from 10 ppts to 3 ppts.

- d. Between April and June 2014, 17.9% of mothers were smoking at the time of delivery, which is an improvement from the corresponding period of the previous year (21.6%). Performance is achieving target (20.5%) and is better than the Durham, Darlington and Tees Area Team rate of 20.1% but worse than the England average of 11.5%.
  - e. As of August 2014, 835 families have had a successful intervention via the Stronger Families Programme. This equates to 63.3% of County Durham's overall target of 1,320 families by May 2015. Based upon the latest available comparator data (as of May 2014), Durham is ranked 46 out of 152 local authorities nationally in terms of the percentage of families achieving the results criteria against target (51.2%) and is above the national (44.8%), regional (49.8%) and statistical neighbour averages (50.4%).
  - f. Provisional data for April to September 2014 indicate that there were 111 first time entrants (FTEs) to the youth justice system (249 per 100,000 population). This is well within the locally agreed quarterly target of 155 FTEs (340 per 100,000) and is an improvement from 118 FTEs during the same period of the previous year.
  - g. Data for looked after children case reviews undertaken between April and September 2014 show that 586 out of 593 cases were reviewed within timescale, which equals 98.8%. Performance has achieved the target of 97.8% and is an improvement from 97.8% during the same period of the previous year. During quarter 2 there were four reviews that were not held within timescale, which related to seven children, however, all reviews have now been completed.
  - h. Tracker indicators show:
    - i. At 30 September 2014 there were 611 looked after children, which equates to a rate of 61 per 10,000 population. This is a slight reduction from 61.9 at the same point in the previous year. Durham's rate is better than the March 2014 averages for the North East and statistical neighbours (both 81) but slightly higher than the England rate (60) (see Appendix 4, chart 1).
    - ii. At 30 September 2014 there were 385 children subject to a child protection plan, which equates to a rate of 38.4 per 10,000 population and is a reduction from 42.4 at the same point in the previous year. Durham's rate is better than the March 2013 North East (51.1) and statistical neighbours (42.2) averages but slightly higher than the England average (37.9). The reduction is being investigated to provide assurance that all children who require protection receive it.
6. The key performance improvement issues for this theme are:
- a. The percentage of children in need referrals from April to September 2014 which occurred within 12 months of a previous referral is 26.3%. Although this is achieving target (28%) and is a reduction from the same period last year (30.6%) and from the figure reported in quarter 1 (36.6%), Durham's

rate is higher than 2012/13 averages nationally (24.9%) and regionally (22.5%) (Appendix 4, chart 2). The reduction in re-referrals can be attributed to the introduction of the First Contact Service, which has provided a single point of access to Children's Services, bringing together statutory services with those provided by One Point. This work is underpinned by ensuring thresholds are robustly managed and monitored in First Contact, to ensure cases are not unnecessarily escalated into statutory services. In addition, the development of the Durham Early Help Strategy enables all services working with children to actively focus on early support to children and families. This enables referrers and families to access early help services quickly, avoiding unnecessary referrals to Children's Services.

- b. Data for child protection case reviews undertaken between April and September 2014 show that 268 out of 280 cases were reviewed within timescale, which equals 95.7%. Performance has improved slightly from the same period of the previous year (95.5%) and is better than the 2012/13 statistical neighbours' average of 94.8% but worse than both the England average of 96.2% and the regional average of 96.6%. During the most recent quarter (July to September 2014) there were three reviews that were not within timescale, which related to nine children. All reviews have now been completed. Each individual case that is not reviewed within timescale is looked at within the service and systems have been put in place to ensure that reviews are rearranged within timescales.
- c. The tracker indicator for under 18 conception rate shows an increase in teenage conceptions. The latest provisional quarterly data for April to June 2013 show the County Durham rate was 38.9 per 1,000 population (84 conceptions), which is an increase from 34.4 during the same period of 2012. This is higher than both the North East (32.1) and England rates (25.2). Quarterly data for under 18 conceptions can be variable and should be viewed with caution, as the rate can fluctuate. The long term trend for under 18 conceptions shows that the rate per 1,000 population in County Durham improved from 54.4 in 1998 to 33.7 in 2012, a reduction of 38.1%. Over the same period, the national rate decreased by 40.8% and the North East by 37.2%. A social norms project took place in secondary schools across County Durham, which aimed to correct identified misperceptions of young people about sex and relationships to help change behaviour.
- d. A key Council Plan action concerning the development of the council's Fixed Play Policy was due to be completed by October 2014 but there have been further delays of the project.

7. There are no key risks in delivering the objectives of this theme.

### **Recommendation and Reasons**

- 8. That the Children and Young People's Overview and Scrutiny Committee receive the report and consider any performance issues arising there from.

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## **Appendix 1: Implications**

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**Finance** - Latest performance information is being used to inform corporate, service and financial planning.

**Staffing** - Performance against a number of relevant corporate health PIs has been included to monitor staffing issues.

**Risk** - Reporting of significant risks and their interaction with performance is integrated into the quarterly monitoring report.

**Equality and Diversity / Public Sector Equality Duty** - Corporate health PIs are monitored as part of the performance monitoring process.

**Accommodation** - Not applicable

**Crime and Disorder** - A number of PIs and key actions relating to crime and disorder are continually monitored in partnership with Durham Constabulary.

**Human Rights** - Not applicable

**Consultation** - Not applicable

**Procurement** - Not applicable

**Disability Issues** - Employees with a disability are monitored as part of the performance monitoring process.

**Legal Implications** - Not applicable

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## Appendix 2: Key to symbols used within the report

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Where icons appear in this report, they have been applied to the most recently available information.

### Performance Indicators:

#### Direction of travel

Latest reported data have improved from comparable period

**GREEN**

Latest reported data remain in line with comparable period

**AMBER**

Latest reported data have deteriorated from comparable period

**RED**

#### Performance against target

Performance better than target

Getting there - performance approaching target (within 2%)

Performance >2% behind target

### Actions:

**WHITE**

Complete (Action achieved by deadline/achieved ahead of deadline)

**GREEN**

Action on track to be achieved by the deadline

**RED**

Action not achieved by the deadline/unlikely to be achieved by the deadline

### Benchmarking:

**GREEN**

Performance better than other authorities based on latest benchmarking information available

**AMBER**

Performance in line with other authorities based on latest benchmarking information available

**RED**

Performance worse than other authorities based on latest benchmarking information available

## Appendix 3: Summary of Key Performance Indicators

**Table 1: Key Target Indicators**

| Ref  | PI ref    | Description  | Latest data | Period covered              | Period target | Current performance to target | Data 12 months earlier | Performance compared to 12 months earlier | National figure | *North East figure<br>**Nearest statistical neighbour figure | Period covered              |
|--|-----------|--|-------------|-----------------------------|---------------|-------------------------------|------------------------|---|-----------------|--|-----------------------------|
| <b>Altogether Better for Children and Young People</b> |           |  |             |                             |               |                               |                        |   |                 |  |                             |
| 17   | CASCYP 15 | Percentage of children in the early years foundation stage achieving a good level of development   | 57          | 2013/14 ac yr (provisional) | 48            | GREEN                         | 42                     | GREEN                                     | 60              | 56**   | 2013/14 ac yr               |
| 18   | CASCYP6   | Achievement gap between Durham pupils eligible for pupil premium and Durham pupils not eligible for pupil premium funding achieving level 4 in reading, writing and maths at key stage 2 (percentage points)     | 15.8        | 2013/14 ac yr (provisional) | 20.5          | GREEN                         | 21.0                   | GREEN                                     | 18.0            |  | 2012/13 ac year             |
| 19   | CASCYP4   | Percentage of pupils achieving 5 or more A*-C grades at GCSE or equivalent including English and maths   | 57.1        | 2013/14 ac yr (provisional) | NA            | <a href="#">NA [1]</a>        | Definition change      | <a href="#">NA [1]</a>                    | 55.9            | 54*  | 2013/14 ac yr (provisional) |
| 20   | CASCYP7   | Achievement gap between Durham pupils eligible for pupil premium and Durham pupils not eligible for pupil premium funding achieving 5 A*-C GCSE's including English and maths at key stage 4 (percentage points) | 28.8        | 2013/14 ac yr (provisional) | 29.5          | GREEN                         | 30.0                   | GREEN                                     |                 |  |                             |



| Ref | PI ref   | Description   | Latest data | Period covered              | Period target | Current performance to target | Data 12 months earlier | Performance compared to 12 months earlier | National figure | *North East figure<br>**Nearest statistical neighbour figure | Period covered                               |
|-----|----------|---|-------------|-----------------------------|---------------|-------------------------------|------------------------|---|-----------------|--|--|
| 21  | CASCYP5  | Percentage of pupils on level 3 programmes in community secondary schools achieving two A levels at grade A*-E or equivalent                  | 98.7        | 2013/14 ac yr (provisional) | 98.5          | GREEN                         | 98.9                   | AMBER                                     | 97.9<br>GREEN   | 98.2*<br>GREEN   | 2012/13 ac yr                                |
| 22  | CASCYP2  | Percentage of looked after children achieving five A*-C GCSEs (or equivalent) at key stage 4 (including English and maths)                    | 11.6        | 2013/14 ac yr (provisional) | NA            | NA [1]                        | Definition change      | NA [1]                                    |                 |  |  |
| 23  | CASAS5   | First time entrants to the youth justice system aged 10 - 17 (per 100,000 population of 10-17 year olds)<br><b>(Also in Altogether Safer)</b> | 249         | Apr - Sep 2014              | 340           | GREEN                         | 259                    | GREEN                                     |                 |  |  |
| 24  | CASCYP8  | Percentage of mothers smoking at time of delivery   | 17.9        | Apr - Jun 2014              | 20.5          | GREEN                         | 21.6                   | GREEN                                     | 11.5<br>RED     | 19.7*<br>GREEN   | England - Apr-Jun 2014<br>North East 2012/13 |
| 25  | CASCYP12 | Percentage of child protection cases which were reviewed within required timescales   | 95.7        | Apr - Sep 2014              | 100.0         | RED                           | 95.5                   | GREEN                                     | 96.2<br>RED     | 96.6*<br>RED   | 2012/13                                      |
| 26  | CASCYP9  | Percentage of children in need referrals occurring within 12 months of previous referral  | 26.3        | Apr - Sep 2014              | 28.0          | GREEN                         | 30.6                   | GREEN                                     | 24.9<br>RED     | 22.5*<br>RED   | 2012/13                                      |

| Ref | PI ref    | Description  | Latest data | Period covered      | Period target | Current performance to target | Data 12 months earlier | Performance compared to 12 months earlier             | National figure | *North East figure<br>**Nearest statistical neighbour figure | Period covered |
|-----|-----------|--|-------------|---------------------|---------------|-------------------------------|------------------------|---|-----------------|--|----------------|
| 27  | CASCYP 13 | Parent/carer satisfaction with the help they received from Children's Services           | 66.7        | Apr - Dec 2013      | 72.0          | AMBER                         | 67.9                   | AMBER   |                 |  |                |
| 28  | CASCYP 14 | Percentage of successful interventions via the Stronger Families Programme               | 63.3        | Apr 2012 - Aug 2014 | 60.0          | GREEN                         | 19.5                   | <a href="#">Not comparable</a><br><a href="#">[2]</a> | 44.8<br>GREEN   | 49.8*<br>GREEN   | May 2014       |
| 29  | CASCYP 11 | Percentage of looked after children cases which were reviewed within required timescales | 98.8        | Apr - Sep 2014      | 97.8          | GREEN                         | 97.8                   | GREEN   | 90.5<br>GREEN   | 93.7**<br>GREEN  | 2009/10        |

[\[1\] Due to changes to the definition data is not comparable](#)

[\[2\] Data cumulative year on year so comparisons are not applicable](#)

**Table 2: Key Tracker Indicators**

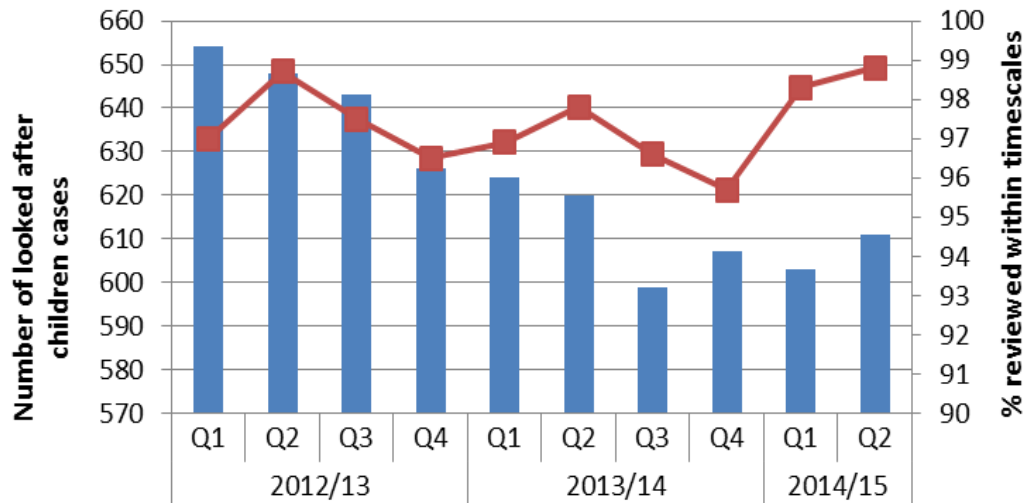
| Ref  | PI ref    | Description   | Latest data | Period covered               | Previous period data | Performance compared to previous period | Data 12 months earlier | Performance compared to 12 months earlier | National figure | *North East figure<br>**Nearest statistical neighbour figure | Period covered      |
|--|-----------|---|-------------|------------------------------|----------------------|---|------------------------|---|-----------------|--|---------------------|
| <b>Altogether Better for Children and Young People</b> |           |   |             |                              |                      |   |                        |   |                 |  |                     |
| 128  | CASCYP 16 | Percentage of 16 to 18 year olds who are not in education, employment or training (NEET)                        | 14.2        | Jul - Sep 2014               | 6.8                  | Not comparable [3]                      | 14.9                   | GREEN                                     | 5.3             | 6.6**  | Nov 2013 - Jan 2014 |
|  |           |   |             |                              |                      |   |                        |   | Not comparable  | Not comparable   |                     |
| 129  | ACE016    | Percentage of children in poverty (quarterly proxy measure) <b>(Also in Altogether Better Council)</b>          | 23.3        | As at May 2014               | 23.6                 | AMBER                                   | 24.4                   | GREEN                                     | 17.6            | 24*  | As at May 2014      |
|  |           |   |             |                              |                      |   |                        |   | RED             | GREEN  |                     |
| 130  | ACE017    | Percentage of children in poverty (national annual measure) <b>(Also in Altogether Better Council)</b>          | 22.7        | 2012                         | 23.0                 | GREEN                                   | 23.0                   | GREEN                                     | 18.9            | 23.4*  | 2012                |
|  |           |   |             |                              |                      |   |                        |   | RED             | GREEN  |                     |
| 131  | CASCYP 29 | Rate of proven re-offending by young offenders  | 37.1        | Oct 2011 - Sep 2012          | 37.5                 | GREEN                                   | 43.0                   | GREEN                                     | 35.4            |  | Oct 2011 - Sep 2012 |
|  |           |   |             |                              |                      |   |                        |   | RED             |  |                     |
| 132  | CASCYP 18 | Percentage of children aged 4-5 years classified as overweight or obese <b>(Also in Altogether Healthier)</b>   | 21.9        | 2012/13 ac yr                | 23.6                 | GREEN                                   | 23.6                   | GREEN                                     | 22.2            | 22.8**   | 2012/13 ac yr       |
|  |           |   |             |                              |                      |   |                        |   | GREEN           | GREEN  |                     |
| 133  | CASCYP 19 | Percentage of children aged 10-11 years classified as overweight or obese <b>(Also in Altogether Healthier)</b> | 35.9        | 2012/13 ac yr                | 38.4                 | GREEN                                   | 38.4                   | GREEN                                     | 33.3            | 34.7**   | 2012/13 ac yr       |
|  |           |   |             |                              |                      |   |                        |   | RED             | RED  |                     |
| 134  | CASCYP 20 | Under 18 conception rate per 1,000 girls aged 15-17   | 38.9        | Apr - Jun 2013 (provisional) | 40.8                 | GREEN                                   | 34.4                   | RED                                       | 25.2            | 32.1*  | Apr - Jun 2013      |
|  |           |   |             |                              |                      |   |                        |   | RED             | RED  |                     |
| 135  | CASCYP 21 | Under 16 conception rate per 1,000 girls aged 13 - 15   | 8.9         | Jan - Dec 2012               | 7.7                  | RED                                     | 7.7                    | RED                                       | 5.6             | 8.3**  | Jan - Dec 2012      |
|  |           |   |             |                              |                      |   |                        |   | RED             | RED  |                     |

| Ref | PI ref    | Description  | Latest data | Period covered    | Previous period data | Performance compared to previous period | Data 12 months earlier | Performance compared to 12 months earlier | National figure | *North East figure<br>**Nearest statistical neighbour figure | Period covered    |
|-----|-----------|--|-------------|-------------------|----------------------|---|------------------------|---|-----------------|--|-------------------|
| 136 | CASCYP 23 | Emotional and behavioural health of looked after children  | 15.5        | 2013/14           | 16.1                 | GREEN                                   | 16.1                   | GREEN                                     | 14.0            | 13.5**   | 2012/13           |
| 137 | CASCYP 26 | Young people aged 10-24 years admitted to hospital as a result of self-harm (rate per 100,000 population aged 10-24 years) | 504.8       | 2010/11 - 2012/13 | 561.8                | GREEN                                   | 561.8                  | GREEN                                     | 352.3           | 532.2*   | 2010/11 - 2012/13 |
| 138 | CASCYP 27 | Number of new referrals to Child and Adolescent Mental Health Services (CAMHS)   | 996         | Apr - Aug 2014    | 598                  | NA                                      | 1,209                  | NA  |                 |  |                   |
| 139 | CASCYP 28 | Rate of children with a child protection plan per 10,000 population  | 38.4        | As at Sep 2014    | 44.5                 | GREEN                                   | 42.4                   | GREEN                                     | 37.9            | 42.2**   | As at Mar 2013    |
| 140 | CASCYP 24 | Rate of looked after children per 10,000 population  | 61.0        | As at Sep 2014    | 60.2                 | RED                                     | 61.9                   | GREEN                                     | 60.0            | 81*  | As at Mar 2014    |
| 141 | CASCYP 25 | Prevalence of breastfeeding at 6-8 weeks from birth  | 28.9        | Apr - Jun 2014    | 26.2                 | GREEN                                   | 28.5                   | GREEN                                     | 47.2            | 31.2*  | 2012/13           |

[\[3\] Data not comparable due to the high number of school leavers whose status is 'not known' which impacts significantly on this indicator](#)

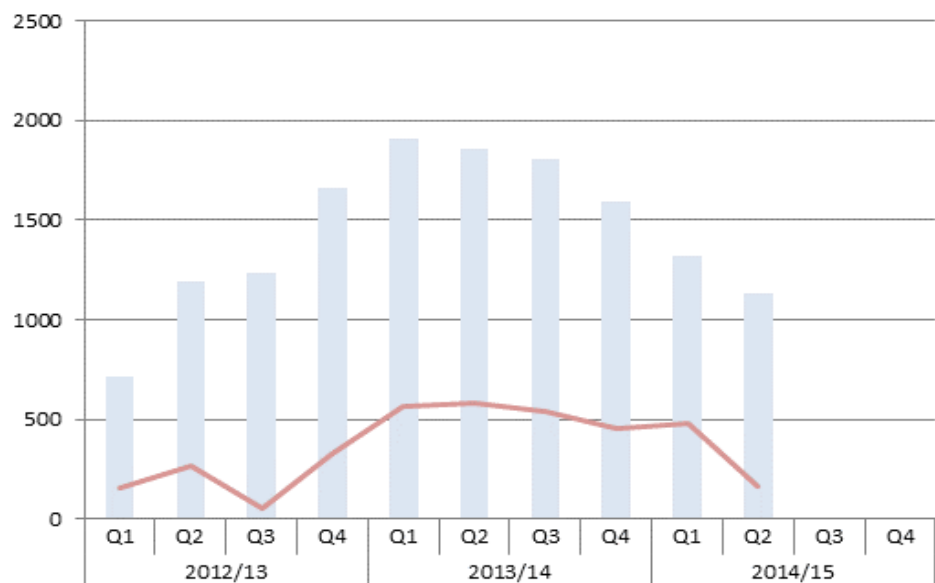
## Appendix 4: Volume Measures Chart numbers

### Chart 1 - Number of looked after children cases



|   |      |      |      |      |      |      |      |      |      |      |
|---|------|------|------|------|------|------|------|------|------|------|
| ■ Number of looked after children cases | 654  | 648  | 643  | 626  | 624  | 620  | 599  | 607  | 603  | 611  |
| ■ % reviewed within timescales          | 97.0 | 98.7 | 97.5 | 96.5 | 96.9 | 97.8 | 96.6 | 95.7 | 98.3 | 98.8 |

### Chart 2 - Children in need referrals within 12 months of previous referral



|  |     |      |      |      |      |      |      |       |      |      |  |  |
|--|-----|------|------|------|------|------|------|-------|------|------|--|--|
| ■ Number of children in need referrals (quarterly)   | 710 | 1187 | 1232 | 1663 | 1911 | 1855 | 1807 | 1,590 | 1318 | 1130 |  |  |
| ■ Number of Children in Need (CIN) referrals occurring within 12 months of previous referral (quarterly) | 155 | 269  | 55   | 326  | 567  | 585  | 543  | 450   | 482  | 161  |  |  |